

23.8.2023

Patient Satisfaction Questionnaire



Procedure performed: Upper Blepharoplasty under 2.A at FPC
9 weeks ago

	Outstanding			Satisfactory			Improvement needed		
	9	8	7	6	5	4	3	2	1
Were you treated kindly?	✓								
Did you feel safe?	✓								
Were you listened to?	✓								
Was the information given to you easy to understand?	✓								
Were treatment choices explained to you clearly?	✓								
Were you given time to think and ask questions?	✓								
Was the facility suitable for your needs?	✓								
Was the facility clean?	✓								
Were you clear about who to contact for your care if needed?	✓								
How satisfied you feel with your experience?	✓								

Did you feel discriminated against in any way? Yes. No

Would you recommend this service to your family and friends? Yes. No

Please add any further comments below:

I'm extremely happy with the whole process from start to finish. Mr Jawaid was a pleasure to deal with and the end result is fantastic. I wouldn't hesitate to recommend him to friends + family, and I'm sure I'll be seeing him again soon.
Thank you so much

Thank you very much for your time to complete this survey
Please bring the completed survey back with you to your follow up appointment and hand it to the receptionist, email it to info@javaid.co.uk.

Your Name - optional-